

# WATER/SEWER UTILITY DEFERRED PAYMENT AGREEMENT

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

This Deferred Payment Agreement is made between the Village of Ellsworth Utilities and the above-named customer. The purpose of this Agreement is to allow the Customer to pay the outstanding balance on their utility account in scheduled installments. THIS DEFERRED PAYMENT AGREEMENT IS NOT INTENDED TO BE USED AS AN ALTERNATIVE PAYMENT METHOD TO THE QUARTERLY BILL. DPA MUST BE PAID IN FULL BEFORE THE NEXT BILLING CYCLE.

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## 1. Account Information

Current Account Balance: \$\_\_\_\_\_

25% of Balance Due: \$\_\_\_\_\_

Total Amount to be Deferred (account balance – the 25%): \$\_\_\_\_\_

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## 2. Payment Schedule

The Customer agrees to pay the deferred balance in the amounts and on the dates listed below:

Payment Amount	Payment Due Date

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## 3. Conditions

- You must pay at least 25% of your account balance before the DPA will take effect, and to avoid water disconnect.

- I agree to pay all future Village of Ellsworth Water and Sewer Utility bills in full by the due date.
- I understand that unpaid bills as of October 31st are subject to a 10% penalty and, if decided upon by the Village, could be applied to the property tax rolls for the service address above, pursuant to State Statute 66.0809(3).
- If I default on any installment, the entire balance will become due, and service may be disconnected after 24-48 hours' notice.
- If service is disconnected, it will only be reconnected after payment of all past-due charges and reconnection fees.
- This Agreement does not waive the Utility's rights to collect any unpaid balance.
- If I believe the terms of this Agreement are unreasonable, I will not sign it. I may request different payment terms or ask the Public Service Commission of Wisconsin to review any disputed issues.
- By signing, I acknowledge that I owe the amount due under this Agreement. Allowing any bill for current service to become delinquent will result in my default under this Agreement.

#### 4. Acknowledgment and Signatures

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Utility Representative: \_\_\_\_\_ Date: \_\_\_\_\_

No additional late payment charges will apply as long as payments are made on the account(s) outlined in this agreement, including charges for current bills. If a deferred payment agreement cannot be reached because the customer's offer is unacceptable to the utility, Village of Ellsworth Water & Sewer Utility shall inform you, the customer, in writing why your offer was unacceptable.

# VILLAGE OF ELLSWORTH

130 N CHESTNUT STREET, ELLSWORTH, WI 54011 | PHONE 715-273-4742 | FAX 715-273-6460