

VILLAGE OF ELLSWORTH

130 N CHESTNUT STREET, ELLSWORTH, WI 54011 | PHONE 715-273-4742 | FAX 715-273-6460

WATER RATES EFFECTIVE NOVEMBER 2024 SEWER RATES EFFECTIVE APRIL 2025

WATER-GENERAL SERVICE CHARGE

QUARTERLY SERVICE CHARGES:

5/8 - inch meter = \$25.50	3-inch meter = \$153.00
3/4 - inch meter = \$25.50	4-inch meter = \$231.00
1-inch meter = \$37.50	6-inch meter = \$411.00
1 1/4 - inch meter = \$51.00	8-inch meter = \$621.00
1 1/2 - inch meter = \$63.00	10-inch meter = \$900.00
2-inch meter = \$96.00	12-inch meter = \$1,179.00

PLUS VOLUME CHARGES:

First 8,000 cubic feet used each quarter: \$2.46 per 100 cubic feet

Next 24,000 cubic feet used each quarter: \$2.29 per 100 cubic feet

Over 32,000 cubic feet used each quarter: \$2.06 per 100 cubic feet

UNMETERED: \$57.48 per quarter (up to 1300 cu. ft. used) add'l charge over and above, per above rates. This applies only to customers with a 1-inch or smaller service connection. For customers with a larger service connection, the utility shall install a temporary meter and charges shall be based on the normal rates.

EFFECTIVE APRIL 2025

SEWER-GENERAL SERVICE CHARGE:

Quarterly Service Charge by Meter Size:

5/8" or 3/4" = \$57.90	2" = \$231.60
1" or 1 1/4" = \$115.80	3" = \$347.40
1 1/2" = \$173.70	4" = \$463.20

Volumetric Charge: \$6.43 per 100 cu. ft.

Connection Charge: \$3,500

UNMETERED: \$179.65 per quarter (up to 1900 cu. ft. discharged) add'l charge over and above, per above rates. This applies only to customers with a 3/4-inch or smaller service connection. Additional charges for customers with a larger service connection.

BILLING: Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 50 cents will be added to bills not paid within 20 days of issuance. This ONE-TIME 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge applies to all customers. The utility customer may be given a written notice that the bill is overdue no sooner than 20 days after the bill is

issued. Unless payment or a satisfactory payment arrangement is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 185.

UTILITY ACCOUNTS CAN BE IN THE RENTER'S NAME AS THE FIRST CONTACT AS LONG AS THE PROPERTY OWNER HAS FILLED OUT THE PROPERTY OWNER CONSENT FORM AND IT IS ON FILE WITH OUR OFFICE. ULTIMATELY THE PROPERTY OWNER IS RESPONSIBLE FOR ALL BILLINGS.

The Village of Ellsworth offers auto pay and paperless billing options, please call our office or visit our website at www.villageofellsworth.org (Permits/Forms) for more information. Utility bills are due as follows:

1ST QRT – DUE MAY 1ST

2ND QRT – DUE AUGUST 1ST

3RD QRT – DUE NOVEMBER 1ST

4TH QRT – DUE FEBRUARY 1ST

FOR YOUR CONVENIENCE, OUR DROP BOX IS OPEN 24 HOURS A DAY AND IS LOCATED ON THE NORTH SIDE OF THE FRONT DOOR OF THE VILLAGE HALL, 130 N. CHESTNUT ST.

PAYMENT OPTIONS: CASH, CHECK, CREDIT/DEBIT CARD (PROCESSING FEES APPLY), E-CHECK (FLAT FEE OF \$1.50).

OTHER CHARGES:

PAYMENT NOT HONORED BY FINANCIAL INSTITUTION CHARGE: The utility shall assess a \$20.00 charge when a payment rendered for utility service is not honored by the customer's financial institution. This charge may not be in addition to but may be inclusive of, other such charges when the payment was for multiple services.

SPECIAL BILLING CHARGE: The utility shall assess a \$15.00 charge to the requestor to cover administrative expenses whenever an existing customer or the property owner requests a special billing outside of the normal utility billing. This charge may not be assessed to a new customer.

SPECIAL METER READING CHARGE: The utility shall assess a \$15.00 charge to the requestor whenever an existing customer or the property owner requests a special meter reading by utility personnel on a date other than the regularly scheduled meter reading. This charge may not be assessed if the customer or the property owner provides the meter reading. This charge may not be assessed to a new customer.

MISSED APPOINTMENT CHARGE: The utility shall assess a missed appointment charge when a customer, without providing reasonable cancellation notice, fails to be present at the customer's location for an appointment scheduled with utility personnel. The utility may not apply the charge for the first such missed appointment during normal business hours. The utility shall apply the charge for the first such missed appointment after normal business hours.

DURING NORMAL BUSINESS HOURS: \$25.00. AFTER NORMAL BUSINESS HOURS: \$35.00

REAL ESTATE CLOSING ACCOUNT CHARGE: The utility shall assess a \$15.00 charge whenever a customer or the customer's agent requests written documentation from the utility of the customer's account status in connection with a real estate closing.

BULK WATER: Water supplied from hydrants will be billed a charge for the volume of water used to the party using the water at \$2.46 per 100 cubic feet. A service charge, in addition to the volumetric charge, will be \$35.00.

RECONNECTION CHARGES: The utility shall assess a charge to reconnect a customer, which includes reinstalling a meter and turning on the valve at the curb stop, if necessary. A utility may not assess a charge for disconnecting a customer.

- **During normal business hours: \$35.00**
- **After normal business hours: \$47.00**